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## **What is a Repeat Prescription?**

These are medicines your GP wants you to take on a regular basis.

## **How to request a Repeat Prescription**

- Post request slip at either surgery (there is a box outside Offerton Health Centre if closed)
- Send request slip in the post with a stamped addressed envelope if you would like us to post your prescription to you
- Complete a repeat request form at the surgery
- Your Pharmacy can order on your behalf as above, but they must contact you before each request. If your pharmacy delivers medication you did not request please let the surgery know
- Online Ordering - register to use this service at reception

**If you wish to collect your prescription from a local pharmacy, please let reception know.**

## **What is an Acute Item?**

This is a medicine that your GP wants you to have for a limited time at first. It may become regular at a later date when it may become a repeat.

## **Why does a request for an Acute item take longer?**

Requests for an Acute item may take a little longer because the request is treated as a query. The GP has to review each individual request to see if it is appropriate to re-issue the medicine.



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## **Why we don't take requests for prescriptions over the phone**

For safety and security reasons we require prescription requests to be in writing as above. We are unable to take phone requests except for patients registered by the GP as being housebound.

## **To avoid over ordering and wasting NHS money**

If you know you have stopped taking any of your medicines let the Surgery know as soon as possible.

Check the medicines you still have at home before reordering.

Unused medicines cost the NHS around **£300 Million every year, which is the equivalent of:**

- **80,906 MORE Hip Replacements**
- **101,351 MORE Knee Replacements**
- **19,799 MORE Drug treatment courses for Breast Cancer**
- **11,778 MORE Community Nurses**
- **300,000 MORE Drug treatment courses for Alzheimer's**

**Once you have collected your Prescription from the Pharmacy, even if returned unopened, this can never be reused and must be destroyed at extra cost to the NHS, so please only order medicine you require for yourself and do not share with others.**